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GlobalSign Support

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Update GlobalSign Root Certificate - Windows XP & Windows 2000

📅 Dec 6, 2022

(Resolve LogMeIn Certificate Expiration Error)

Manual Fix for Windows 2000, XP, XP Embedded

1 Download the GlobalSign Root-R1 certificate to an accessible location:
GlobalSign Root Certificates

2 Click **Start** > **Run**

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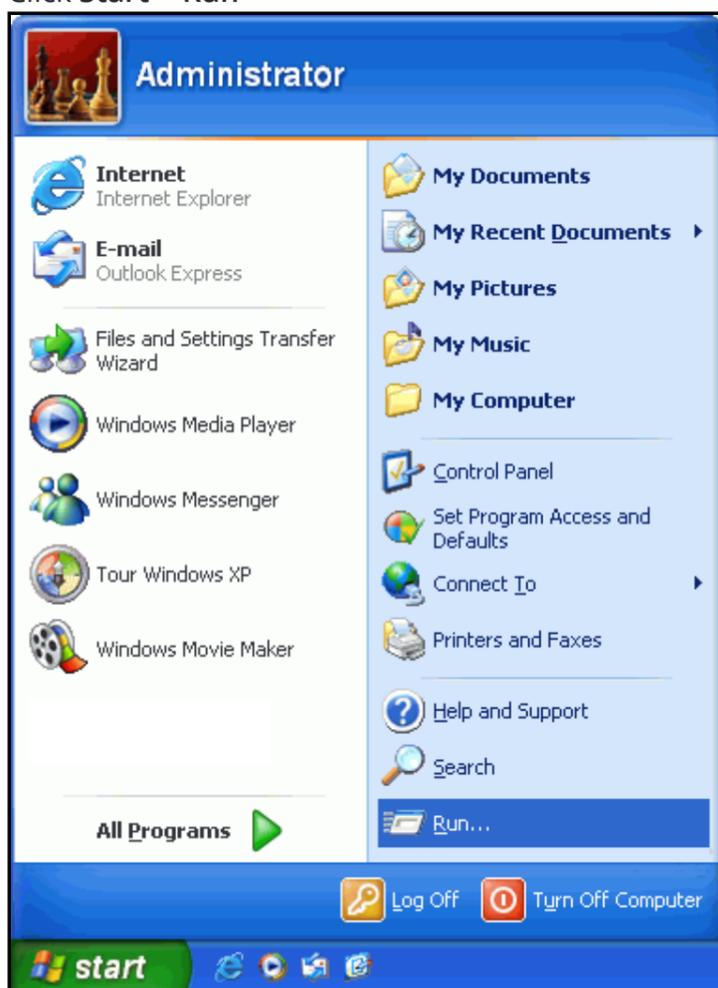
3 Type **MMC** and press **OK**
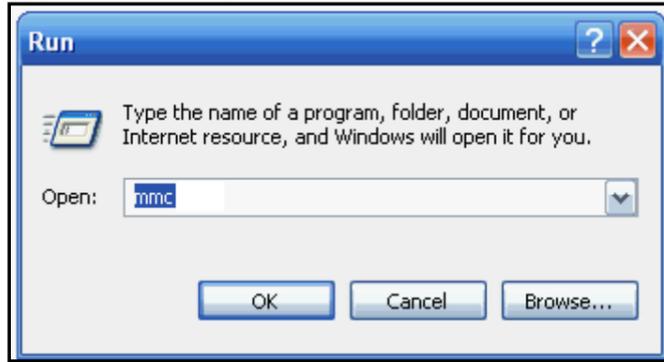
4 Click on **File** > **Add / Remove Snap-In**
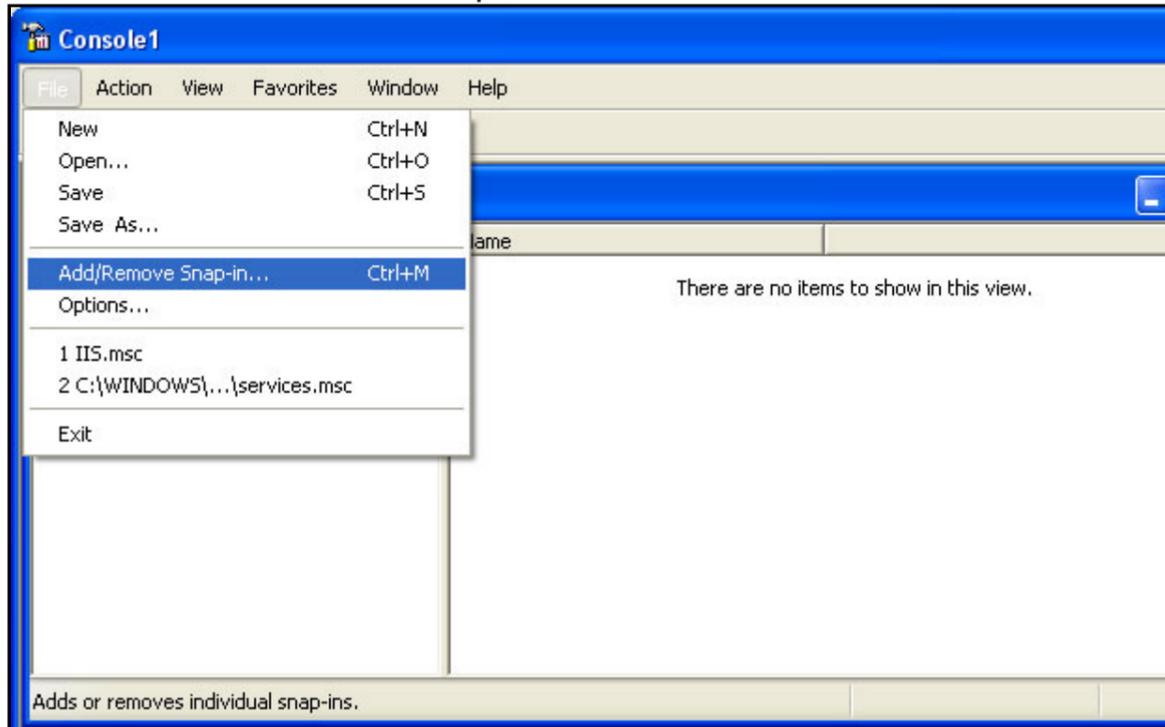
Note: In Windows 2000 click **Console** instead of **File.**

5 Click **Add**

Automated, Scalable PKI Management Made Easy
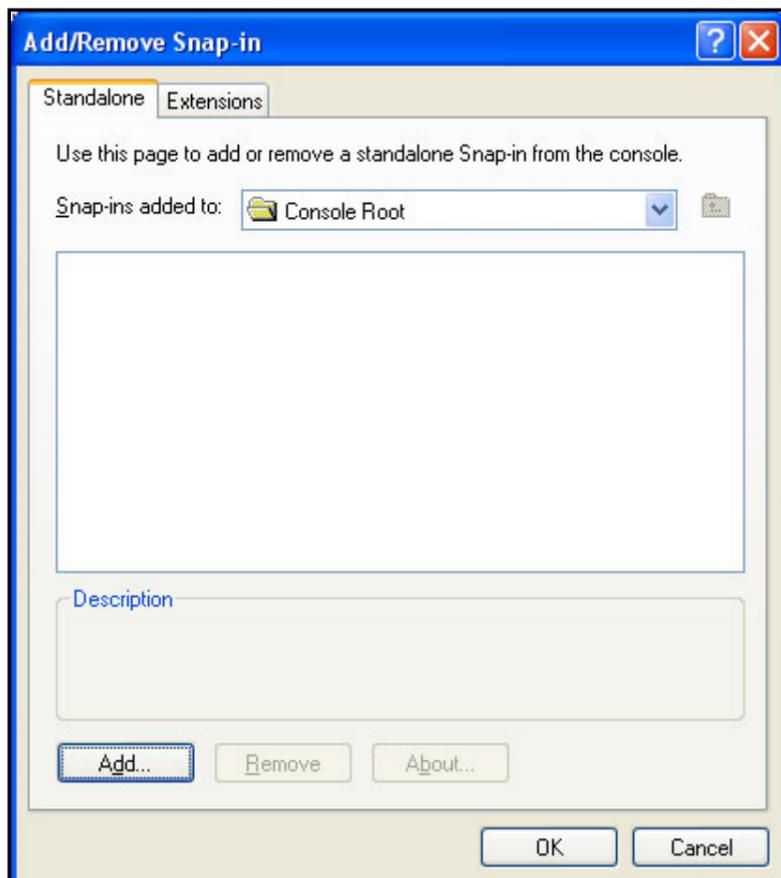
6   Under **Snap-in**, double click on **Certificates**
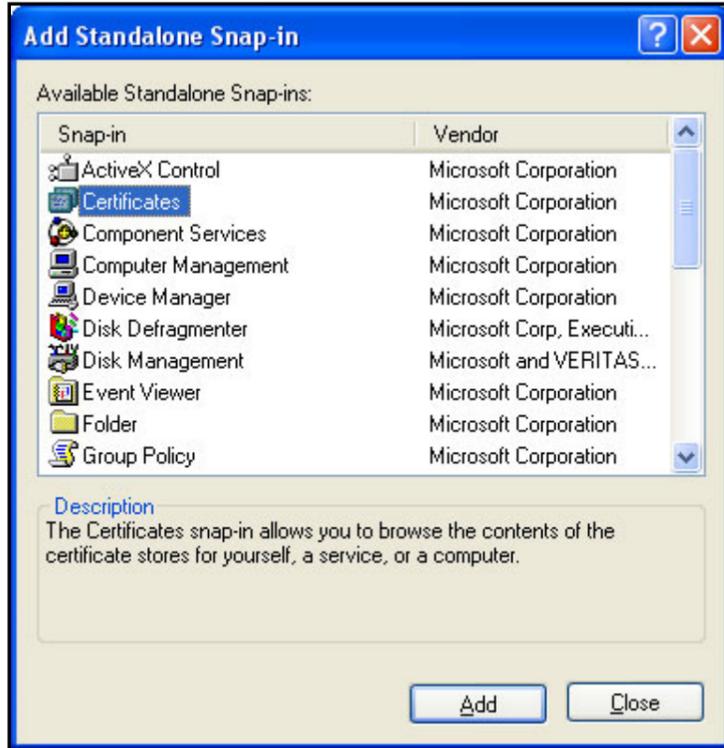
7   Click **Computer Account** > **Next**
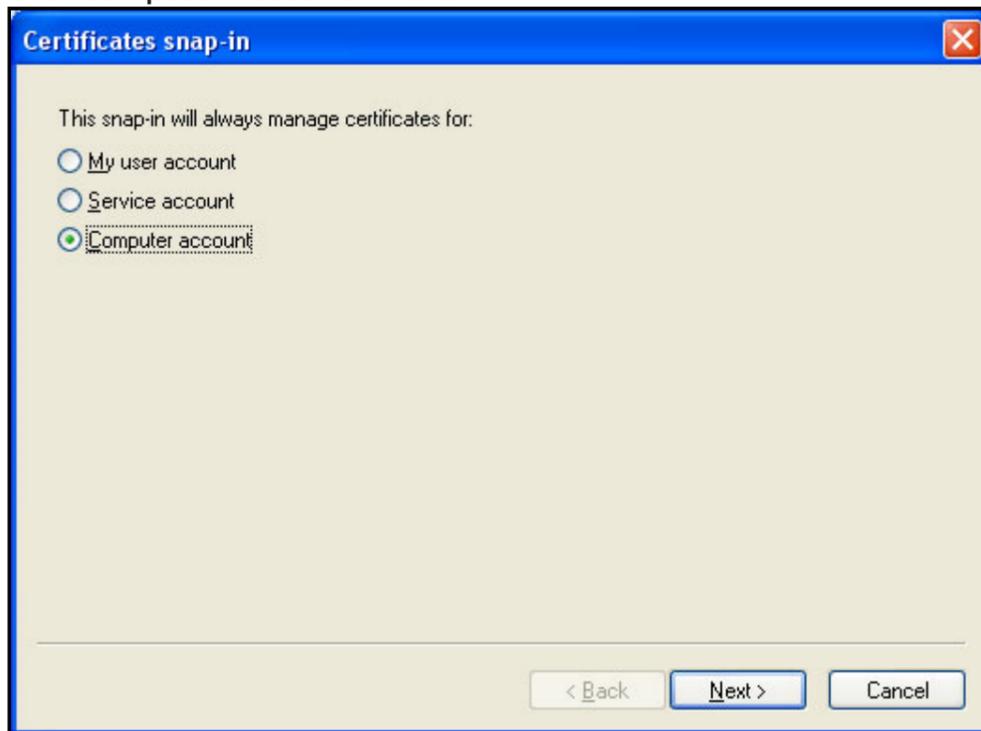
8   > **Local Computer** > **Finish**
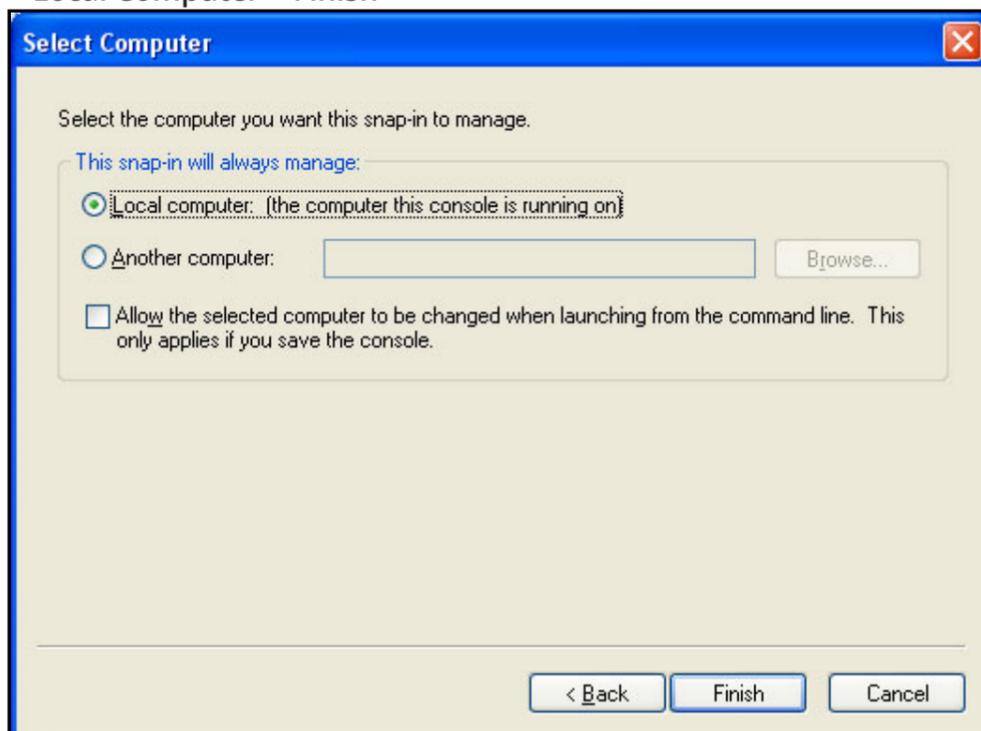
9   Click **Close.**

10　Click **OK** to exit the snap-in window.
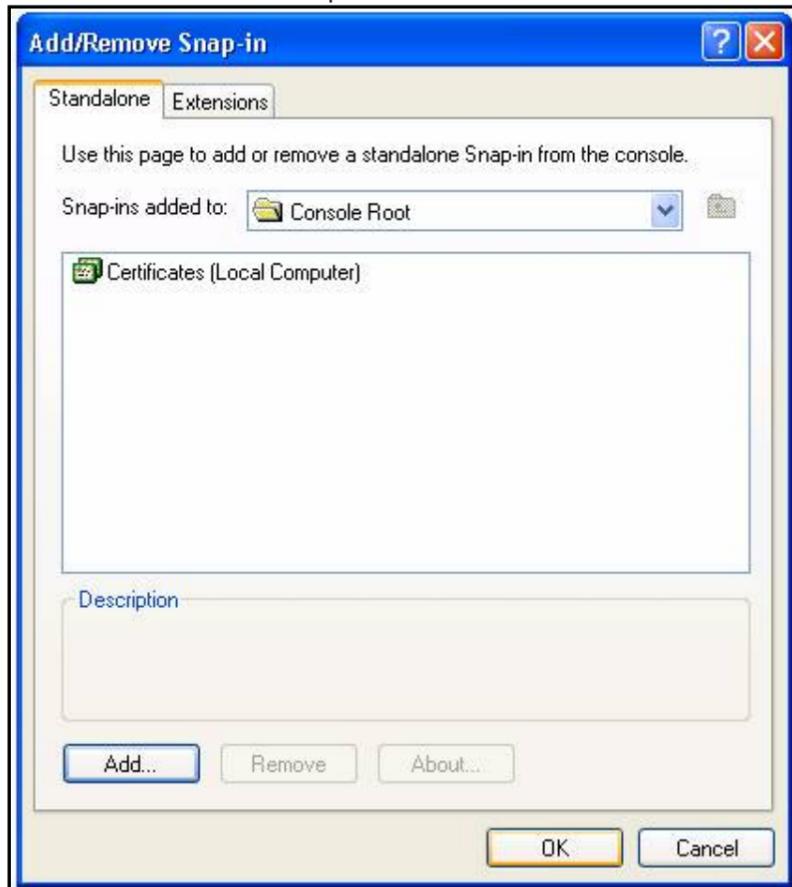
11　Click **[+]** next to **Certificates** > **Trusted Root Certification Authorities** > **Certificates**

12　Right click on **Certificates** and select **All Tasks** > **Import**
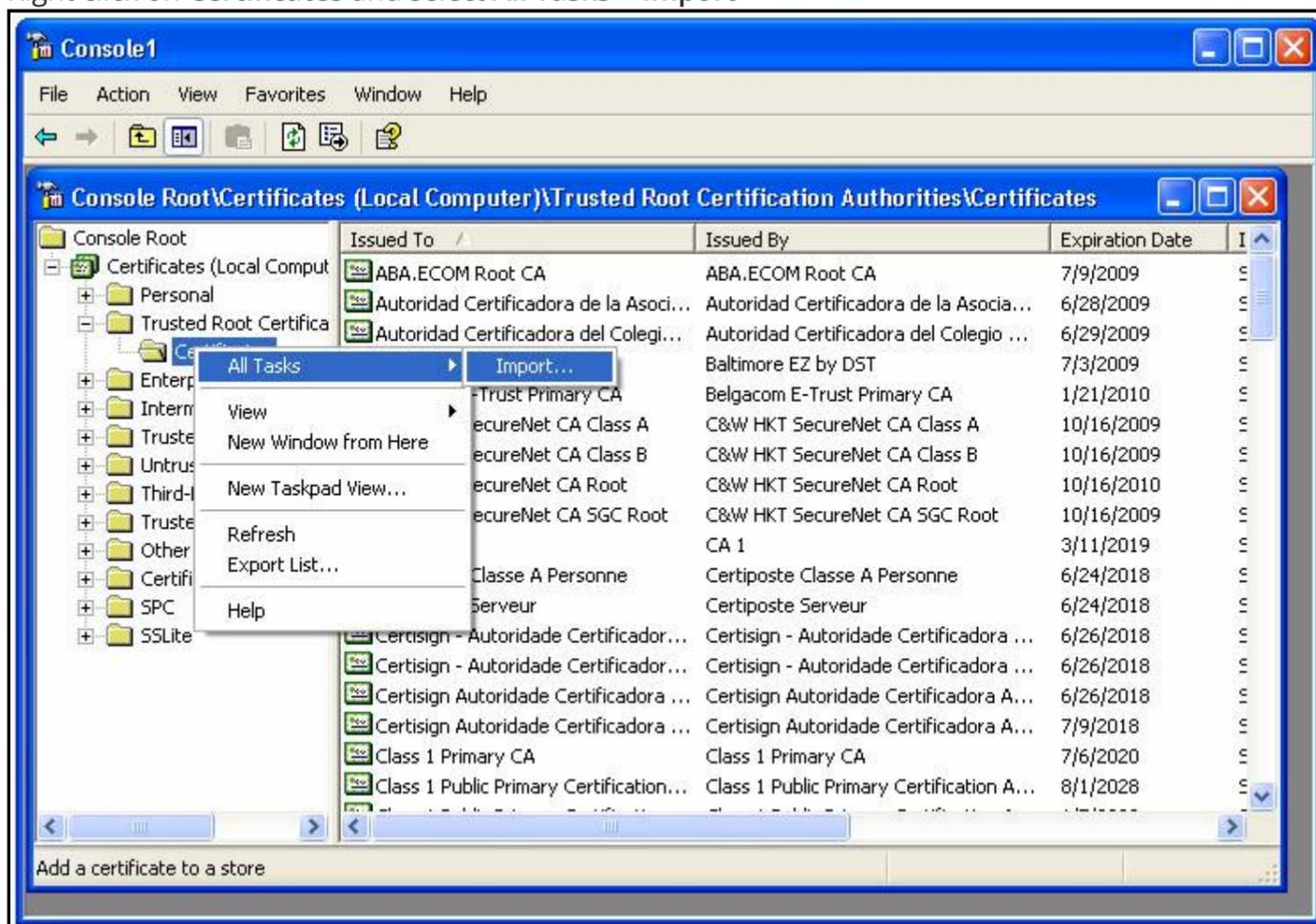
13 Click **Next**

14 Click **Browse**

15 Select **Root-R1.crt** downloaded in step 1.
Press **Open** and **Next** to continue.
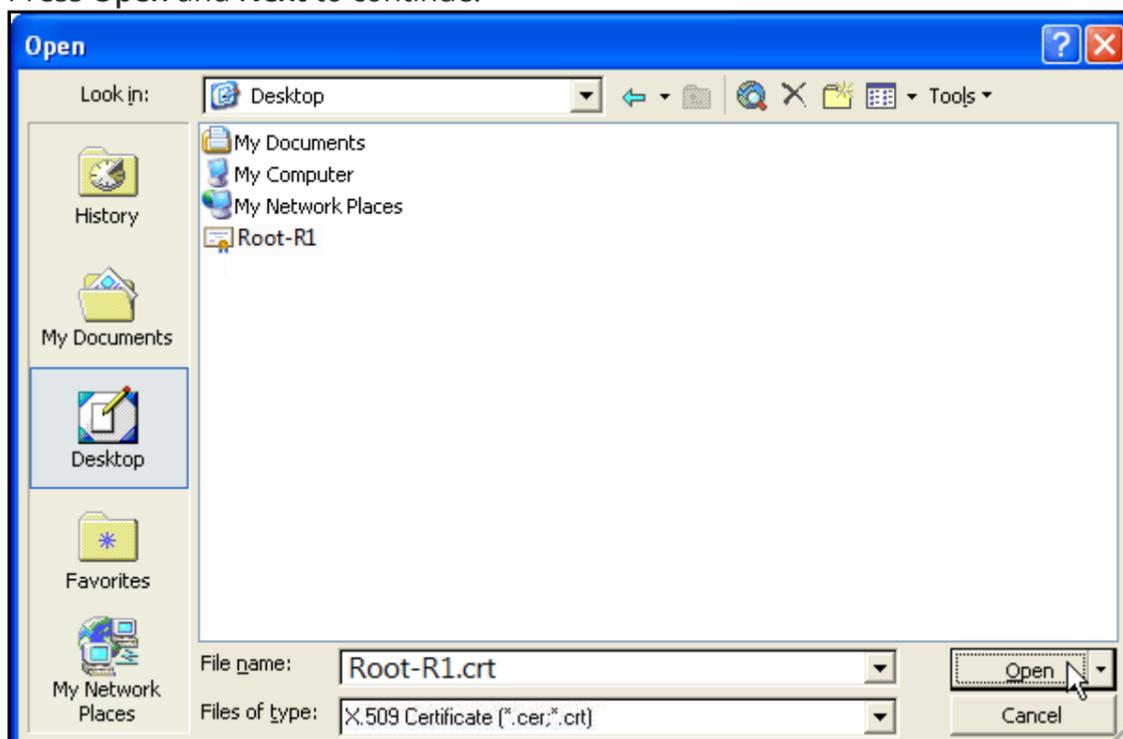
16　Click **Next**
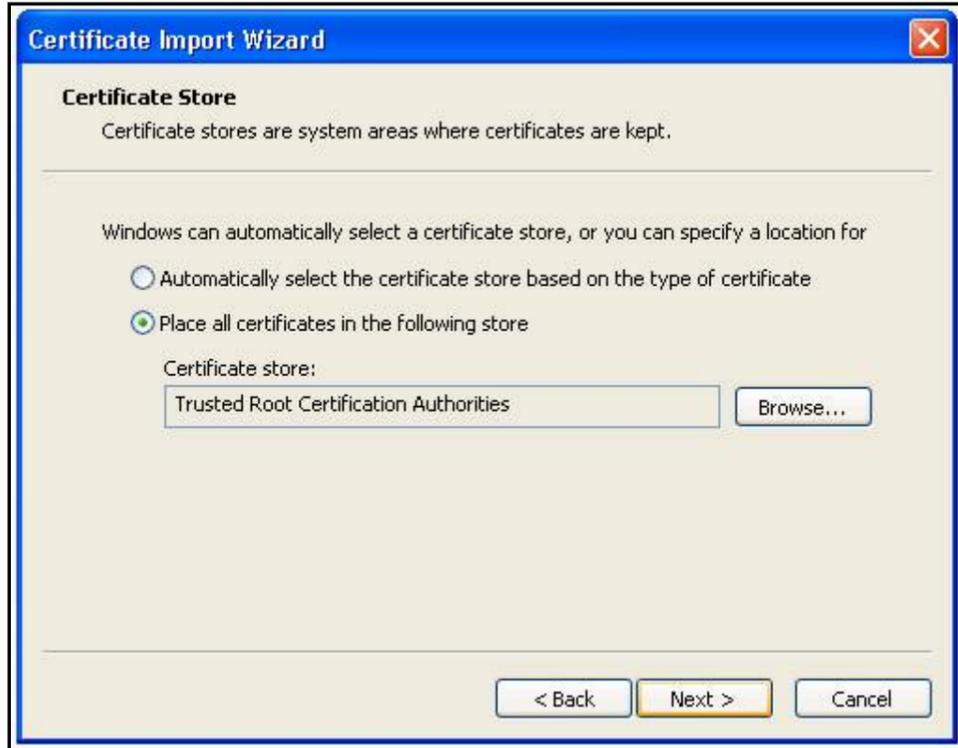
17　Click **Finish**

18　Press **OK**

👍 *I found this article helpful*　　👎 *I did not find this article helpful*

Related Articles

Trusted Root Intermediate Certificates

Feb 27, 2020, 2:11 AM

Root & Intermediate Certificate Bundles

Mar 9, 2020, 2:50 PM

GlobalSign Qualified Production and Sample Certificates

Mar 10, 2020, 10:24 AM

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This support article is all about Trusted Root Intermediate Certificates, a select service with

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Some Apache and Java based applications require the Root & Intermediate certificates to be

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This support article lists down the Qualified Production Certificate and Qualified Sample Certificate.

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SSL Configuration Test

Check your certificate installation for SSL issues and vulnerabilities.

| www.example.com |

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Submit a Ticket

If you are an Atlas portal user, please submit request to support-atlas@globalsign.com.

GlobalSign is the leading provider of trusted identity and security solutions enabling businesses, large enterprises, cloud service providers and IoT innovators around the world to secure online communications, manage millions of verified digital identities and automate authentication and encryption. Its high-scale Public Key Infrastructure (PKI) and identity solutions support the billions of services, devices, people and things comprising the Internet of Everything (IoE).

ABOUT

Automated, Scalable PKI Management Made Easy

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